INSTALLATION INSTRUCTIONS

Introduction

The following is intended to guide you through the necessary steps for installing your new closet system.

Being prepared for installation day through careful planning will help ensure that your new closet system from Canyon Creek Cabinet Company is ready to use right after installation. (Please refer to the Info & Prep for Closet Installation at the back of this guide to help you prepare.)

Keep in mind that you will save a lot of time if the area where the new closet is to be installed is adequately prepared, easily accessible, and that the previous closet materials have been removed and are out of the way.

Tool Recommendations

- **Cordless Drill** - Will speed up installation of the screws used to affix support brackets, vertical panels, shelf supports, drawer box guides and accessories.
  - **5mm (3/16”) drill bit** - For installing doors (Step 17).

- **Tape Measure** - For planning your suspension rail layout and establishing height/width requirements for placing vertical panels, shelves, doors/drawers and accessories.

- **Rubber Mallet** - For tapping plastic connecting cams into horizontal shelves.

- **Phillips Screwdriver** - For tightening connecting cams in horizontal shelves.

- **Level** - To ensure all components are level and plumb.

- **Framing Square** – To ensure all components are square to one another.

- **Step Ladder** - To reach atop vertical panels and top shelves if necessary.
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We’ve also included some documents that will be helpful before and during installation:

- 1/4” Back Panel Installation ............... 19
- Door Mounting Plate drilling jig for Vertical Panels .......... 21
- Hardware Pull Layout ......................... 23
- Info & Prep for Installation ............. 25
Installation Instructions

Step 1: Check Product Inventory

Below is an example of a Closets Plus packing list. Take an item inventory and organize by material.

The items are listed under PART LIST and are by catalog code. The following is a glossary of acronyms typically found in the packing list. Modules, when present, begin with an “M” (M5BA, MH6D, etc.).

Glossary of Acronyms

<table>
<thead>
<tr>
<th>Acronym</th>
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<td>CPD</td>
<td>Closet Pole Deluxe</td>
</tr>
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<td>CPS</td>
<td>Closet Pole Standard</td>
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<tr>
<td>CLCP</td>
<td>Closet Custom Panel</td>
</tr>
<tr>
<td>DH</td>
<td>Decorative Hardware</td>
</tr>
<tr>
<td>DR</td>
<td>Door</td>
</tr>
<tr>
<td>DWR</td>
<td>Drawer box assembly</td>
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<tr>
<td>SA</td>
<td>Shelf Adjustable</td>
</tr>
<tr>
<td>SAC</td>
<td>Shelf Adjustable Corner</td>
</tr>
<tr>
<td>SB</td>
<td>Shelf Bottom</td>
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<tr>
<td>SB-L/R</td>
<td>Suspension Bracket</td>
</tr>
<tr>
<td>SBC</td>
<td>Suspension Bracket Cover</td>
</tr>
<tr>
<td>SFC</td>
<td>Shelf Fixed Corner</td>
</tr>
<tr>
<td>SF</td>
<td>Shelf Fixed</td>
</tr>
<tr>
<td>SS</td>
<td>Shoe Shelf</td>
</tr>
<tr>
<td>TF</td>
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<td>VP</td>
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<td>VPCH</td>
<td>Vertical Panel Curved Hutch</td>
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Examples of Hardware

A number of different connectors are used with our closet system. Images below are not actual size.

**Expanding Cam Screw** (DQESSx12) affixed to system holes on vertical panels for attaching horizontal shelves.

**Wedge Cam Housing** (CAMDW-WHT) tapped into horizontal bottom fixed shelves; lowered onto cam screws on vertical panels and locked into place by pushing down.

**Double End Cam Dowel** (DDE19) inserted through vertical panels with drilled through system holes to connect two adjoining horizontal shelves.

**Connector Screw** (SCREW-C) used to connect two vertical panels side-by-side.

**Cam Housing** (CAMDN-Color Option) tapped into horizontal top and fixed shelves; lowered onto cam screws on vertical panels and locked in place with Phillips screwdriver.

**Euro Screw 13mm** (ESSx13) used to attach suspension rail brackets, drawers and accessories to vertical panels.

**Euro Screw 10mm** (ESSx10) used to attach drawers guides, shelves and/or accessories to a vertical panel when hardware is on opposing side using the same hole attachment.

Step 2: Room Preparation

Make sure that there are no obstructions to, or in the area where the closet is to be installed. This includes trim, baseboard, carpet tack strip, shelving, clothing, and/or old closet materials.

- Remove baseboard where closet vertical panels go to floor, or order vertical panels with optional notch added to the bottom back edge of vertical panels to allow for baseboard.
- For carpets, check for lumps at high spots where vertical panels will reach the floor. The carpet may need to be altered to allow a firm fit for the panels.
- For electrical outlets and light switches, understand where your vertical panels, drawers, and fixed shelves will be placed so that the outlets are not covered. The outlets will need to be moved (or the closet redesigned) so that nothing interferes with these items.
Installation Instructions

Step 3: Locate Floor High Spot

For any closet installation where vertical panels reach the floor, the highest spot on out-of-level floors needs to be found so that other panels in the design will not have to be altered.

- Take a long level or straight edge with level, and place on floor.
- Once the spot is found, mark the wall. Use this reference point when installing the suspension rail (see Step 5).

Step 4: Finished Back Panels (optional)

For installations that include Finished Back Panels (CLCP) behind the vertical panels, the finished back panels must be installed prior to the suspension rails.

- Finished back panels are designed to fit tight together, with the joint seam hidden behind a 3/4" vertical panel.
- Finished backs can be mounted with flathead screws at the top of the panels, aligning them with the finished top of vertical panels.
- MS96 (moulding scribe) can be used to cover any gap on the finished (non-drilled) side of the vertical panel used at end of closet run.
Step 4: Finished Back Panels continued

Illustration shows sizing and spacing for a three-module layout with two exposed ends and finished back panels using Custom Panels (CLCP).

Step 5: Suspension Rails

Canyon Creek Closets Plus uses Suspension Rails (SR98) with adjustable brackets to support all vertical panels.

• Start with the highest point on the floor (located in Step 3). Measure up from the floor and mark the wall at the designated height for the suspension rail.

• The center line of all suspension rails is located 2-3/16” below the finished panel height of the closet system.

Example A - For a standard 8’ (96”) ceiling, using a VP87 (86-7/16” net size) to the floor, hang the suspension rail at 84-1/4” (centered on the screw).

Example B - For a 9’ (108”) ceiling, using a VP96 (95-1/4” net size) to the floor, hang the suspension rail at 93-1/16” (centered on the screw).

NOTE – For lower ceilings or different applications, adjust accordingly based upon the design plans. Using your level, draw a level line across the back of the wall at that same height above the floor. This measurement is very important since this will set the proper height to allow clothing to be double hung where desired, yielding approximately 40” in each area for double hang clothing. If your ceiling height is 96”, this will also give you a top shelf at approximately 9” down from the ceiling.
Step 5: Suspension Rails continued

Once the suspension rail lines are drawn, using a stud finder, locate the wall studs and mark location of each. As a general rule, we suggest that approximately 80% of the suspension rail screw attachments be made into studs to provide adequate strength and support for the closet system.

Line up the suspension rail holes with a stud and then cut the suspension rail to the dimension required using a hacksaw or other type of metal cutting band saw. (The rail will break off once you get a little more than halfway through.)

Holding the suspension rail against the wall, drive the recommended #8 X 2” panhead screws into each stud, securely fastening the suspension rail to the wall studs. If studs are not available, make sure you properly secure the suspension rail to the wall with drywall anchors (left).

**NOTE** - nails should never be used.

If the wall surface is not even, insert shims behind the suspension rail screws to keep the rail straight.

**NOTE** - For installations where the vertical panels are located at the end of a visible, exposed run, the suspension rail should be held short of the vertical panel, but still close enough to be able to hang the suspension rail bracket off of it.

Step 6: Suspension Rail Covers

There are (2) types of suspension rail covers that Canyon Creek provides.

The “Basic Suspension Rail Cover” is applied after Step 5 is completed. Vertical panels are hung over top of this type of rail cover. Attach the suspension rail cover by hooking it on top and snap onto the bottom.

Start at one end, and then work across entire length of the rail.

Once the suspension rail cover is in place, you are ready to install the vertical panels.
**Step 6: Suspension Rail Covers continued**

The optional “Deluxe Suspension Rail Cover” (shown at right) is installed after the vertical panels are secured and plumbed at the end of the job, after all the steps are completed. Covers must be cut to size in the field, and notched at each end: 5/8” wide x 1-1/4” high with a 45° bevel.

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**Step 7: Vertical Panels**

Attach the suspension rail brackets, using two 13mm (1/2”) Euro screws provided, into the two predrilled holes near the suspension rail notch.

For vertical panels that do not extend to the ground, attach vertical triangle bracket to panel first by installing the angle bracket horizontally on the bottom of panel where it meets the wall. Then locate and install drywall anchor to secure the bottom of vertical panel to wall.

Hang all vertical panels approximately where they go onto the suspension rail. Then adjust and hook vertical panels on the suspension rail per your closet design.

**NOTE** – If the floor is not level and the vertical panels go to the floor, gaps may be visible. These gaps can be covered with optional moulding. (Also refer to illustration on pg 8 or the ¼” back installation sheet pg 29.)
Installation Instructions

Step 8: Curved Hutch (if required in design)

Curved hutch panels require floor support. First, install the 14” deep top fixed shelf. Then, install the 22” deep lower fixed shelves that go above and below the drawers.

**NOTE** – Floor-supported panels should rest entirely on the floor, but still be secured to the wall via the suspension rail.

Step 9: Corner Shelves (if required in design)

When installing corner shelves, it is easier to install the corners first, then the neighboring sections.

The suspension rail in the corners will butt into each other. The corner shelves are notched and fitted to accommodate the suspension rail behind the vertical panel. Attach the fixed shelves first, starting with the top shelves and working your way down. Once the fixed shelves are installed, install the adjustable shelves where desired.

Step 10: Fixed Shelves

Install fixed shelves by inserting dowels into the vertical panels and use the cam mechanism to lock them into place.

**NOTE** – Install all top shelves first to help stabilize the vertical panels before installing adjustable shelves.

Below are the two types of dowels that Canyon Creek uses:

- **Expanding Cam Screw** (DQES5x12) affixed to system holes on vertical panels for attaching horizontal shelves with cams
- **Double End Cam Dowel** (DDE19) inserted through vertical panels with drilled through system holes to connect two adjoining horizontal shelves
Step 10: Fixed Shelves continued

- Install all top shelves by locking in all cams onto all cam screws.
- Adjust panels side-to-side, so all top shelves fit, and are in correct position.
- Repeat this process with all fixed shelves.

**HINT** – The fixed shelves must be placed snugly against the panel before you tighten the dowel into the cam mechanism. Simply insert your Phillips screwdriver into the screw head in the cam fitting and turn it clockwise one-half turn, it will stop when tight. Caution – Do not over tighten screws. It is recommended that you do not use a cordless drill for this process.

After panels and fixed shelves are secured in place, the suspension bracket covers can be attached to the suspension brackets for a finished look.

Step 11: Bridging Shelves (if required in design)

Use Bridge Corner Brackets (BCB) on fixed shelves to join two perpendicular units together (at right). Install after all fixed shelves have been put into place and tightened.

- Allowing for the thickness of the bridge support, cut the shelf down to fit between the vertical panel and bridge bracket.
- Place bridge bracket onto adjacent closet system and slide in the newly cut end of the fixed shelf.
- The uncut side of the fixed shelf should be prepped and have cams inserted onto cam screws and affixed to the vertical panel end.

**NOTE** – Plastic bridge bracket may need to be trimmed to allow for fit or to allow for mouldings.
Installation Instructions

**Step 12: Toekick (if required in design)**

Toekicks must be installed before bottom shelves are installed.

With vertical panels in an upright position, place the toekick on edge between the panels. To avoid gaps, be sure to attach the toekick at same heights between vertical panels. Toekick can be installed flush or set back to create a recessed look. Attach 2-part clip (SMRTA) to back of the toekick and screw into the vertical panel with wood screws.

Insert cam screws in holes just above toekick. A wedge-locking drop in cam (CAMDW-WHT) is already installed in the bottom shelf. Press down onto dowels; it should pull together tightly and set down tightly onto toekick.

**Step 13: Closet Poles**

Insert the closet pole cup set into the panels where indicated on the drawing. Pre-cut poles should fit right into place without a screw attachment. Canyon Creek also offers 96” lengths of pole that can be cut-to-size onsite. (Cut size = opening module width less 1/4”.)

When locating below fixed horizontal shelves, skip one hole. This allows clearance for hangers.

**NOTE** – Closet pole mounting locations will be indicated on the design drawing. We recommend they should be located off the floor as follows:

<table>
<thead>
<tr>
<th>Height to top of pole from floor:</th>
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<tbody>
<tr>
<td>Long Hang (LH) – 66”</td>
</tr>
<tr>
<td>Mid Hang (MH) - 54”</td>
</tr>
<tr>
<td>Double Hang (DH) – 40 1/2” and 82”</td>
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</tbody>
</table>

[Diagram of Installed SMRTA (backside of toekick shown)]
Installation Instructions

Step 14: Adjustable Shelves

First, place four shelf support pins (SSPM) into the system holes according to your design and then place shelf on top of the pins.

**NOTE** – Adjustable shelves will not line up horizontally with fixed shelves on opposite side of vertical panel (adjacent modules) as adjustable shelves sit on top of the pins, whereas the fixed shelves are pinned through cams sitting within the shelf material.

Step 15: Drawers

- Determine the quantity of each size drawer.
- Drawers come fully assembled, with fronts, drawer guides and mounting hardware.
- Starting with the bottom drawer, attach the drawer slide to the vertical panel in the second hole above the cam-drilled shelf with 10mm Euro screws (ES5X10).
- Using the chart at right, determine the height of the drawer and count the number of holes to find the placement of the next slide.
- To locate correct system hole, align the drawer guide with drawer and vertical panel and then work your way up, installing each drawer.
- Repeat for additional drawers. Per chart, subtract one hole from the top drawer and install the cam-drilled shelf.

<table>
<thead>
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<th>Typical spacing for drawer heights</th>
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<tr>
<td>DISTANCE</td>
</tr>
<tr>
<td>4 5/16&quot;</td>
</tr>
<tr>
<td>7 9/16&quot;</td>
</tr>
<tr>
<td>11 5/16&quot;</td>
</tr>
</tbody>
</table>

Step 16: Drawer Inserts

Jewelry trays are sized to fit into the interior of the hardwood drawers.

Drawer cubbies will come unassembled in your package. To assemble, pressure fit each piece to the other perpendicular piece. Slide the completed unit into the drawer.
Installation Instructions

Step 17: Doors

Doors are sent pre-drilled for hinges and with hinges ready to install.

**NOTE**: 14” deep vertical panels are not pre-drilled for the hinge plate prior to shipment. The 5mm (3/16") holes for the hinge plates must be pre-drilled onsite.

- Insert and attach hinges to door at hole provided for hinge.
- Tap in hinge and plugs with mallet.
- Attach hinge plate to mounting bracket by snapping plate into hinge and tightening screw attachment. Caution – Do not overtighten screws.
- Pre-drill 5mm holes into vertical panel to accept hinge-mounting plate. (Refer to Door Mounting Plate Jig at back of instructions.)
- Use the paper jig provided at the end of these instructions to mark and drill holes for hinges.
- Attach door (with hinges and mounting plate attached) to vertical panel.
- Hold door up to fit hinges to pre-drilled holes in the vertical panels.
- Use screws provided to attach hinge through the mounting plate.
- Start with the top hinge first, and then move to the bottom hinge once secured.

Step 18: Wire Baskets

**NOTE** – All accessories, baskets and hamper pull-out/tilt-outs are shipped with illustrated manufacturer assembly instructions.

- Fully extend the steel glides and disassemble by pressing the black release tab. Pull each end in an opposite direction to separate.
- Install smaller glide section onto vertical panels. (Closed glide end faces wall.) The black release tab is towards the front of the glide section. Set glide 7/8" back from front edge of vertical panel. Secure glide using two Euro screws (provided with glides) in the pre-drilled holes.
- Install large glide section onto the installed glides on the vertical panel.
- Push glide firmly to engage the ball-bearings. Once fully inserted, pull glides out to ensure they move smoothly.
- Hang baskets onto glide hooks.

**Canvas Basket insert**

- Fits inside wire baskets; secures to top of basket with Velcro flaps.
Step 19: Tilt-out Hampers

**NOTE** – All accessories, baskets and hamper pull-out/tilt-outs are shipped with illustrated manufacturer assembly instructions.

Tilt-out hampers will come with a door, two in-Motion hinges and lid stays. The steel, black epoxy-coated frame mounts to the back of the tilt-out doors and includes removable black nylon bags with built-in coated metal handles.

- Attach handle with two screws (provided) to door.
- Attach basket bracket with two #6 x 3/4" panhead screws (provided) into pre-drilled holes.
- Attach lid stay to hamper door with two #7 x 9/16" flathead screws (provided).
- Attach hinge plate to top surface of the bottom horizontal shelf and cup portion to the backside of door.
- Lid stay is attached on the vertical panel with 13mm Euro screws (provided), 10 holes up from the hamper bottom shelf.

**NOTE** – When installing Hamper Pull-outs (HPO), the minimum clearance is 24-3/4" tall. Use system hole at 22-3/8" on center, above the bottom of opening (whether it is the floor or the shelf) as the top-mounting hole. It is recommended to skip two holes below a shelf and then install.
Installation Instructions

Step 20: Shoe Shelves

Determine spacing, starting with bottom shelf and work towards the top. Install adjustable shelf pins in the first hole above the shelf. Select back pinhole location depending on opening angle desired.

**NOTE** – All shoe shelves have a pre-mounted metal shoe fence installed. The shoe shelves also have an expanding cam screw (DQES5x12) inserted in the back of the shelf. This cam tab will push down on the dowel pin installed in the back hole of the side vertical panel.

Diagram shows the result of setting shoe shelves at different angles and the space required for each.

Step 21: Accessories

**NOTE** – All accessories are shipped with illustrated manufacturer assembly instructions. Best placement of racks is either directly below the pole, or against an outside vertical panel.

**Tie Rack**
- Install on wall or outside of vertical panel
- HEIGHT: 78” and 40” for two tie racks, one above the other
- 72” for a single tie rack

**Scarf Rack**
- Install in LH, on wall or outside of vertical panel
- HEIGHT: 50” (or length of scarves) + 2”

**Belt Rack**
- Install in LH, on wall or outside of vertical panel
- HEIGHT: 50” (or length of belt) + 2”
  - 42” for children

**Valet Pole**
- HEIGHT: 70” from floor unless otherwise specified
- 60” from floor for a child’s closet
Step 21: Accessories continued

Pants Pull-out Rack

- It is recommended to skip one hole below a shelf and then install.
- Pull out rack housing system off of the glide.
- Install glide onto vertical panel with two 10mm Euro screws (each glide) in system holes just under a fixed shelf.
- Place rack housing over glides and slide into place.

Wardrobe Lift

Install both mounting boxes in the same location on adjacent vertical panels. This will prevent the lift from racking or binding, and will allow the lift to perform correctly.

Adjustable wardrobe rail needs to be locked. Once the housings are mounted to the vertical panels and adjustable wardrobe rail is extended to the proper width, twist the outer sleeves of the adjustable wardrobe rail in opposite directions to lock in the width. Over or under extending the width of the wardrobe rail may create binding with vertical arms.

NOTE — Minimum clearance of 36” from center of the top bar to the top of the shelf below is needed to keep shirts from dragging or catching when opening and closing the lift.

Bumpers are pre-installed on the housings; do not remove bumpers from housing. The removal of one or both bumpers may cause damage to the housing during use.

Cycle the lift. Once installed, cycle the unit 3-5 times to loosen the pistons to allow for smooth operation.

Handle pole needs to be located in the center of the wardrobe rail and pulled straight down and not at an angle. This will avoid binding and ensure proper operation of the lift. Pre-installed O-rings keep the T-bracket in position.

When lowering the lift, assist the handle pole until the vertical arms rest on the housing bumpers. Allowing the lift to drop on its own may cause damage to the housing. Also, loading the lift with more weight than recommended will cause damage to the lift. Distribute weight of clothes evenly across wardrobe rail to avoid racking.
Installation Instructions

Step 21: Accessories continued

Pull & Swivel Mirror

Requires only 3” of horizontal space for storage and at least a 14” deep space. Pulls out on full-extension, soft-close slides and swivels 90 degrees. Framed mirror is 13-1/2” wide by 48” tall x 3/4” thick.

The unit is 48” tall, so a minimum clearance height of 50” is required. Minimum clearance of 3” wide horizontal space is needed for storage in the closed position. Typical mounting location for top screw of swivel bracket is approx. 56” off the floor.

Pull & Swivel Ironing Board

Requires 36” from top of ironing board to the floor in the open position. 57” clearance needed from top to bottom when in the closed/folded storage position. Minimum clearance of 5 1/2” wide horizontal space needed for storage in the closed/stored position.

Mount top screw of swivel bracket at 37” off of the floor.
**Installation Instructions**

**Step 22: Moulding & Trim (if required in design)**

If your design includes any moulding or trim, be sure to “climatize” your decorative wood pieces prior to installation by keeping them in the installation room environment for at least 48 hours. Wood absorbs moisture that can result in the moulding shrinking after installation and leaving gaps, and allowing the wood to adapt to the environment will help prevent this problem.

**Step 23: Decorative Hardware (if required in design)**

If your design includes drawers or doors, you’ll want to install decorative hardware. All you’ll need is a drill, measuring tape, pencil and screwdriver.

You can make a wood fixture (pictured) to assist with locating the hardware in the same place on every door or drawer. Refer to Closet Pull Layout at end of these instructions for recommended hardware placement.
Installation Instructions

1/4” Back Panel Installation with Exposed Ends

![Diagram of installation instructions with dimensions and product codes]
<< Intentionally Blank >>
Installation Instructions

Door Mounting Plate Drilling Jig for Vertical Panel: ACTUAL SIZE

- Fold here (front edge vertical panel)
- Cut here
- 55mm (2 3/16") (from top shelf)
- 37mm (1 7/16")
- 32mm (1 1/4")
- 5mm hole (3/16")
- 55mm (2 3/16") (from bottom shelf)
- Cut here

With an awl or nail set mark holes then drill 3/16" (5mm) hole 3/8" deep
Installation Instructions

Hardware Pull Layout

- **5 PC DOOR**
  - Pull First Hole
  - Align With Rail Top Line

- **SLAB DOOR**
  - Pull First Hole

- **Knob**
  - 3-3/4" Handle
  - 5" Handle

- **3-3/4" Handle**
  - 5" Handle
<< Intentionally Blank >>